



How To

Service Documents from APPI

Document: #HT000179

Document Title: Disable Zebra “Head Cold Warning”

Product(s): Any TIZ Printer

Procedure:

Download and install the correct **ZDesigner Printer Driver** from Zebra for your model printer.

Once the **ZDesigner Printer Driver** is installed, make sure the printer is connected to the Bagger and powered-up.

Open “**Devices & Printers**” in Windows, right-click on the **ZDesigner Printer Driver**, and select “**Printing Preferences**” from the menu. Select the “**Tools**” tab in the window that opens.

Make sure “**Action**” is selected under “**Command Type**”, then select “**Send Command**” under “**Command Name**”.

This will cause a blank box to appear at the bottom of the window with a “**Send**” button under it.

To make sure we have the computer and printer connected correctly, type **~JR** and click the “**Send**” button. This should reset the Zebra, just like powering it off and back on.

If the Zebra doesn’t reset at this point, you don’t have the printer connected correctly. Consult your IT department for help.

If the Zebra did reset correctly, after it’s done resetting, we are ready to send a command.



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In the box type `^XA^MWN^JUS^XZ` in all capitals with no spaces, then click **“Send”**.

This will disable the **“Head Cold Warning”**, and save it.

Cycle power on the Zebra, and the **“Head Cold Warning”** is now disabled.